Prototype User Survey

**This survey is anonymous, and the data contained upon completion of this survey will be recorded and used to create a report that will be added to a final year Project Technical Report. Do you agree and consent to your completed survey being used for this purpose?**

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| --- | --- |
| * **Yes** |  |
| * **No** |  |

1. **What was your first impression when you entered the website?**
2. **Did you use a computer or a mobile device to access our website?**
3. **On a rating scale from 1 to 10; Was our website easy to navigate?**
4. **On a rating scale from 1 to 10; how did you like the design our website?**
5. **On a rating scale from 1 to 10; how would you rate the functionality of the application?**
6. **On a rating scale from 1 to 10; Is it clear how screen elements (e.g., error messages, buttons, menus) work?**
7. **On a rating scale from 1 to 10; From first opening the website to fully completing a transaction, how reasonable do you feel the time it took was?**
8. **Did you experience any error messages whilst using the website?**
9. **Did you experience any problems with Functionality or Design whilst using the website?**
10. **Is our pricing clear to you?**
11. **On a rating scale from 1 to 10; How secure do you feel the website is?**
12. **What other products (or features) would you like us to offer on this website?**